

You don't know what you don't know.... but you can learn.

No one wants their software investment to go to waste because their employees don't know how to properly use it. Many organizations experience low software adoption and poor ROI because their employees think the tools are too complex, difficult to use, or unnecessary for their own success.

ServiceRocket's comprehensive Atlassian training solutions help everyone in your organization master the Jira, Confluence, and development tools they need to be successful. More than 50,000 technical and non-technical Atlassian users around the world have benefitted from ServiceRocket's expert-led training that follows industry best practices and a sequential learning model for maximum retention, engagement, and value.

Standard product training courses offer both fundamental and advanced options, challenging learners to master the essentials before taking on more complex subject matter — all of which can be tailored to the unique demands of your business and even your employees' individual roles.

Standard and custom training for:

- ◀ Jira Core
- ◆ Jira Software
- ⚡ Jira Service Desk
- ✕ Confluence
- ▣ Bitbucket

What We Offer



Public Training

Join professionals from other organizations just like you in public, pre-scheduled courses suitable for individuals wanting easily accessible training or for companies who only need to train a few people. Public training courses are available live in a classroom setting or online at anytime.



Private Training

Choose the time, date, and purpose of your training session with ServiceRocket's private training courses. Private training courses are exclusive to your organization, so you won't have to worry about conflicting interests or competing for an instructor's attention.

*ServiceRocket instructors are located in the San Francisco Bay Area and in Sydney, Australia. Onsite training at other locations may incur additional travel-related costs.



Custom Enterprise Training

ServiceRocket's custom training programs make it easy to tailor learning curricula to specific job functions, multiple Atlassian products, and even include dedicated one-on-one learning hours. Learners will benefit from live labs that focus on job skills and tasks, not product features.

How You Benefit

With a wide range of training options spanning the Atlassian ecosystem, organizations of any size can find the right learning modules and models to fit their unique training needs.



Increase Software Adoption

Use each Atlassian app to its fullest capabilities by teaching employees to master a full range of features, from basic to advanced.



Drive Self-Service and Empowerment

Empower your teams to build their own processes or workflows and do their best work without having to rely on IT or administrators for help.



Build a culture of productivity

Standardize the tools, language, and best practices across your teams to curate a culture of productivity and sustainable growth.

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“ServiceRocket’s comprehensive Atlassian training program provided the essential knowledge and skills our team needed to use each tool across our stack to its fullest potential. Getting everyone using the same tools the same ways is crucial for ensuring that we can effectively and efficiently meet the demands of our clients and the business.”

Managing Director, Lazard

15 years of training leading global businesses, including:



**The right partner can make all the difference.
You’ve got Atlassian. We’ve got your back.**

Contact sales@servicerocket.com for a full list of available training options.